

Domain Agent Registrant Agreement

Terms and Conditions

This Domain Name Registration Agreement is between Web Drive Limited, trading as Domain Agent ("Domain Agent"), and you and (if applicable) your agents.

By completing a transaction you acknowledge that you and your Agent have read, understand and agree to be bound by all these terms and conditions.

Domain Agent may modify this agreement in order to comply with applicable law and the terms and conditions set forth by the DNC, NZRS, SRSPPlus or ICANN.

"Registration Provider" is the term used for the reseller of Domain Agent.

"ccTLD" refers to Country Code Top Level Domain.

1. Fees

You agree to pay a fee to your registration provider at the time the service is provided, unless you have a prior arrangement.

Domain Agent does not collect and process payments on behalf of resellers.

Unless you have a prior arrangement with your registration provider, any transactions will not be processed until payment is received.

Where payment is made but subsequently withdrawn (due to a credit card chargeback or dishonoured cheque or payment) your Domain may be immediately cancelled.

By default, payments are not refundable. Consult your registration provider for their individual policy on refunds.

2. Domain Name Renewals

It is your responsibility to ensure your Domain name is renewed. Prior to the expiration of registration, Domain Agent will automatically notify the registered name holder of the expiration at 60 days, 30 days and 15 days prior to expiration. There is a further notification sent two days before expiry and immediately following cancellation.

If you fail to renew your Domain it will expire and all associated services will automatically terminate.

A grace period may be available on a per-suffix basis where you can un-cancel and renew an expired Domain within a timeframe before it is released back to the public pool.

Fees may apply on a per-suffix basis for un-cancelling a Domain, and your registration provider may also charge additional administrative fees.

Grace periods and redemption periods vary for different ccTLDs. For further reading consult the individual ccTLD agreements.

3. Domain Transfers

.nz Domains may not be transferred to another registrar for a period of 5 days after initial registration.

Some CCTLDs may require a renewal payment to extend the registration term upon transfer.

Typically, upon transfer any prepaid registration terms will carry over to the new provider.

For further reading consult the individual ccTLD agreements.

4. Contact Information

You agree to provide true and accurate contact details for your Domain and to update your details as they may change.

Domains found to be in breach of the requirement to provide true and accurate contact details may be cancelled without warning.

You agree that the details you provide will be available to anyone through the publicly-available WHOIS database.

This information includes:

- The Domain name
- Your organisation and/or contact name
- Your email address, postal address, phone and fax numbers
- Your nameserver and IP addresses
- The date of registration, date of last update and renewal date

You agree that if required by any government department this information will be made available as well as any other relevant information pertaining to the registration or use of the Domain name.

5. Expired Domain Deletion Policy

At the conclusion of the registration period, failure by or on behalf of the Registered Name Holder to consent that the registration be renewed within the time specified in a second notice or reminder shall, in the absence of extenuating circumstances, result in cancellation of the registration by the end of the auto-renew grace period (although Registrar may choose to cancel the name earlier).